

Tecom Challenger10 User Create / Change Procedure (v1.2)

Do you know which user/s need to be created / changed? Does your PIN allow you to create / change users in the security system? Is your keypad (RAS) shown on the next page?

If you answered "No" to any of the above, do not proceed any further and contact E&C Security on 1300 133 899

Go to a keypad (RAS) and press "Menu" then enter your "PIN" followed by "Enter". The bottom line of the display should now say "0-Exit, Menu:"

If the bottom line of the display does not say "0-Exit, Menu:" then press "Clear" and repeat the above. If this still does not work, do not proceed any further and contact E&C Security as above

Enter "14" for Program Users followed by "Enter"

Press "3" to create or change a user then press "Enter"

Enter the "User Number" then "Enter"

If the user name on the top line is correct press "Enter". If the user name is not correct press "1" then enter "Each Letter" using the number buttons then press "Enter" to move to the next letter. A space is generated by pressing "9" three times. Once all letters are entered ensure the cursor is past the last letter then press "Menu" to move it to the top line. If the name appears correctly press "Enter" again otherwise repeat this step.

If the Alarm Group on the top line is correct press "Enter". If the Alarm Group is not correct, enter the relevant "Alarm Group Number" as shown on the next page then press "Enter" followed by "Enter".

If the Door Group on the top line is correct press "Enter". If the Door Group is not correct, enter the relevant "Door Group Number" as shown on the next page then press "Enter" followed by "Enter".

If the Floor Group on the top line is correct press "Enter". If the Floor Group is not correct, enter the relevant "Floor Group Number" as shown on the next page then press "Enter" followed by "Enter".

The start date is not required so press "Enter"

The end date is not required so press "Enter"

The current PIN may be displayed on the top line. If this PIN is correct press "Enter". If this PIN is not correct, enter the "PIN" then "Enter" followed by "Enter".

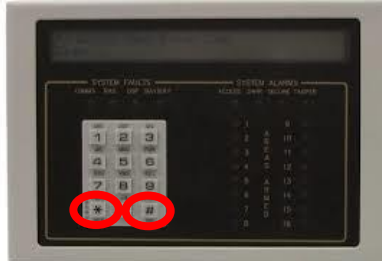
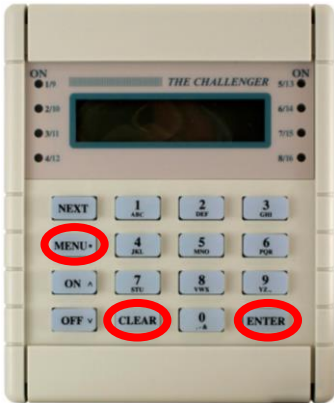
The card bits are not required so press "Enter"

Press "Enter" then "Enter" followed by "0" then "Enter" to return to the home screen. Advise E&C Security of all user changes via email at info@eandcsecurity.com.au so our database can be updated.

TS0801 – 8 Area RAS

TS0804 – 16 Area RAS

CA1111 – 16 Area RAS



THE FOLLOWING ALARM / DOOR / FLOOR GROUPS ARE APPLICABLE ONLY FOR SITE:

Alarm Groups

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Door Groups

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Floor Groups

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PH 1300 133 899 (02 9550 5055)
FAX 1300 136 144 (02 9550 5868)

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